



Aintree

RACECOURSE

Owners & Trainers Information

October 2024

Welcome

We are delighted that you have declared your horse to run at Aintree and we look forward to welcoming you.

Pre- Arrival

Please register your attendance through the PASS system <https://www.rcapass.com/concierge/login.xhtml> submitting the names of all the individual(s) who will attend the race meeting, by 3pm the day before racing. Please ensure you submit your name as one of the attendee's and do not submit multiple guest attendees under the same name. All guest names must be inputted, to save any issues on the day.

If you do not have access to the PASS System or need any assistance in its use, please contact the PASS Helpdesk on 01933 270333 or pass@weatherbys.co.uk. The PASS system is only applicable to all UK trained horses and the PASS card is issued to the first named owner.

Badges are not permitted to be transferred. Children under the age of 18 do not require a badge.

Bookings for all Internationally-registered Owners should be made directly with Carly Sage on 0151 522 2959 or Aintree_owners@thejockeyclub.co.uk

We encourage syndicate managers & trainers to share this Owners information brochure with their members, to ensure that they are also aware of the information provided. Syndicate managers or trainers will have authorisation to input attendees' details in the PASS system.

Single ownership - Six badges & six meal vouchers.

Partnerships & Syndicates - Eight badges & eight meal vouchers.

Large Syndicates - We understand that ownership comes in many different forms and as such we offer syndicates and racing clubs to be able to swap their complimentary lunches for up to 20 admission tickets to the racecourse. Meal vouchers can be purchased by syndicate members if they wish. This needs to be clearly communicated to syndicate members before arrival.

Trainers - Two badges & two meal vouchers

Arrival

Sat Nav Postcode **L9 5AW**. What Three Words – **chew.moss.fakes**

Aintree Racecourse is located on the A59, just one mile from the M57 and M58, which link the M62 and M6. Follow the A59 to Liverpool and the yellow/tourism signs as you approach the racecourse for routes to the car parks.

OWNERS' & TRAINERS' CAR PARK

There is one car park for Owners & Trainers by the Equestrian Centre Arena.

To access this car park, please show your digital car pass either on a print out or on your phone when you arrive. Our parking marshals will guide you on where to park. There are car parking spaces available for disabled visitors in the Owners and Trainers Car Park. Please ensure you bring your blue badge with you and the parking stewards will guide you on the day.

TAXIS

If you plan to travel by taxi, you can be dropped off by the main entrance and there will be an Owners and Trainers ticket collection point there. If you require a taxi after racing this can be booked through **Carly Sage** on **0151 522 2959** or **Aintree.owners@thejockeyclub.co.uk**

TRAIN

Merseyrail trains run between Liverpool Central and Aintree Station every 15 minutes. Aintree station is across the road from the racecourse, a less than 5 minute walk. For those arriving by train at Aintree Station, there is an Owners and Trainers ticket collection point at the main entrance to the Racecourse.

HELICOPTER

An area on the racecourse is provided for helicopter landing.

Prior notice is required in advance for landing facilities and insurance indemnity. Please email **Carly Sage** **Aintree.owners@thejockeyclub.co.uk**. Particular attention is to be paid to the rules of the air which govern the overflying of built up areas. No landings will be permitted 30 minutes before the first race and no take-offs will be permitted until 30 minutes after the last race.

If you are arriving by helicopter, please notify **Carly Sage** in advance, so that your badges are available upon landing.



GATES OPEN AT 10.40AM

Gates will open 2 hours before the first race.

The first race will take place at 12:40

Once parked, please make your way to our Owners Entrance, within the Equestrian Centre Arena and present your PASS card or some form of ID to collect your badges.

There will be free tea/coffee on arrival & also access to the toilets (including disabled) in the Equestrian Centre.

Please note that the Owners & Trainers badge collection desk will close after the 4th race at 2:25PM. If you feel you will be later than this, please let Carly Sage on 0151 522 2959 know and she will be happy to assist.

ACCESSABILITY

With the introduction of the Disability Discrimination Act (DDA) in October 2005, Aintree Racecourse, in common with all premises offering access to the Public in England and Wales, assumed a mandatory obligation to provide easy access to all parts of its premises for people with Disabilities, wherever reasonably practicable. The Act recognizes, however, that full access is not always reasonably achievable in older existing buildings, and therefore states that in these cases people with disabilities should be able to gain easy access into the premises and that the services they require should be made available to them in close proximity to their entry point.

Aintree Racecourse comprises an interlinked grouping of multi-storey buildings on one site, some updated as recently as 2008 and with significant changes in floor levels both between and within individual buildings.

If you would like to find out more about the facilities and access at Aintree Racecourse, a Detailed Accessibility Guide has been created by our partner AccessAble and can be viewed here: <https://www.accessable.co.uk/organisations/aintree-racecourse>

Hospitality



Owners and Trainers will be able to enjoy a carvery dinner in the Golden Miller Suite, situated on the 1st floor of the Earl of Derby Grandstand, close to the Parade Ring.

Within this facility you will be able to choose from a complimentary carvery buffet, available up until the fourth race. Tables will be allocated as you arrive, and we kindly ask that you vacate your table once you have eaten so that we can accommodate everyone. Please note, tables may be shared with the Owners of another horse. If you have any dietary requirements, please inform the catering assistants.

We continue to operate on a 'cashless' basis. However, cash may be used when placing bets on-course.

If you would like to look at alternative hospitality or a private facility for the day, we can put you in touch with our Hospitality sales team, please email Aintree.owners@thejockeyclub.co.uk



The Racing

VIEWING THE RACING

Owners' and Trainers' viewing areas are on the steps of the Lord Sefton Grandstand and the balcony of the Golden Miller Suite in the Earl of Derby Grandstand.

PARADE RING AND WINNER'S ENCLOSURE

Owners will have access to the Parade Ring for the race in which they have a runner, in line with capacity calculation limits. Depending on the amount of runners in a particular race, on busier race days we may need to limit the number of owners and guests who can enter the parade ring for each runner.

The connections of the first four in each race are welcomed into the Winners Enclosure after the race.



Winning & Placed Connections



WINNING CONNECTIONS

Winning Connections will be invited into the Winners' Enclosure for the Trophy Presentation followed by a celebratory glass of champagne in Freebooter to watch the race replay.

For those owners fortunate to win races during the day, you will be presented with a winning memento, photograph and a DVD (TVinaCard) recording of the race itself.

PLACED CONNECTIONS

Placed Connections will receive a champagne voucher to redeem in the Golden Miller Owners & Trainers Suite or the Red Rum Bar.



RACECOURSE PHOTOGRAPHER

Our racecourse photographer is John Grossick and can be contacted on 01387 750512.

You can also view the photos on his website <https://www.grossick.co.uk/p/80532khg/C245196004/aintree>

HORSE WELFARE

At The Jockey Club, the welfare of our equine participants is of the highest priority and we are continually investing in our facilities and the training of our teams to achieve this. For more information, please visit:-

<https://www.thejockeyclub.co.uk/aintree/horse-welfare/horse-welfare-at-aintree-racecourse/>

The Going

If you are interested in monitoring the Going please either refer to our website or contact Jon Pullen, Clerk of the Course, on 07966 154962

www.thejockeyclub.co.uk/aintree/owners-and-trainers/the-going/

Dress Code

At Aintree Racecourse we believe racing should be enjoyed by anyone and everyone. And one thing is certainly true, the more relaxed and comfortable we feel, the more likely we are to have a great time. So that's why we've created one very simple piece of guidance, to come "dressed to feel your best".

Feedback

As always, your experience is important to us here at Aintree Racecourse and we welcome any feedback you may have. QR codes will be displayed in the entrances & the Owners and Trainers suite.

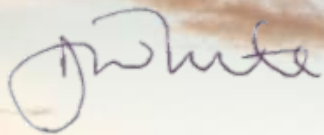
Our Owners' & Trainers' Liaison, Carly Sage, and her team, are available to assist and answer any questions you may have. Carly can be contacted by e-mail Aintree.owners@thejockeyclub.co.uk, or alternatively on 0151 522 2959.



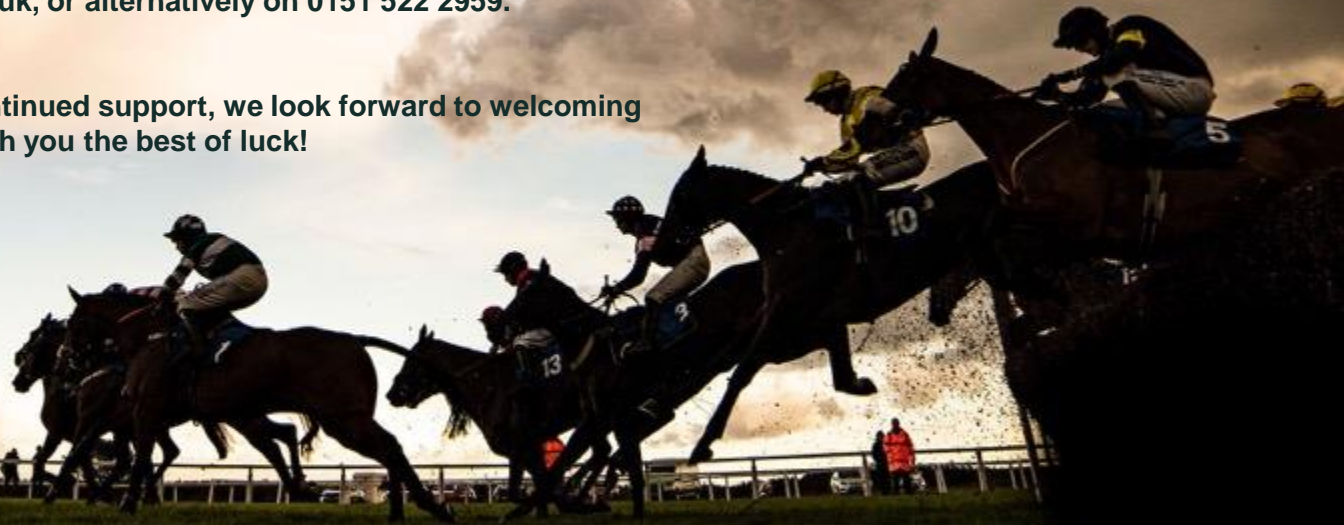


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Once again, thank you for your continued support, we look forward to welcoming you to Aintree Racecourse and wish you the best of luck!



Dickon White
Regional Director – North West



Where **extraordinary** comes as standard